

FitForLife

GROUP

PAYMENT POLICIES AND MAKEUP CLASSES

PAYMENT OPTIONS: Payment in full upon registration OR up to 3 instalment payments per session. For instalment payments the method of payment must be provided at time of registration. All cash payments must be made in full.

DISCOUNT POLICY: 2nd, 3rd and 4th child registration discounts as well as 2nd class per week discounts may not be coupled to any promotional, seasonal or early bird discounts offered during the year.

Promotional discounts (ie. birthday coupon discount, club mom discounts, bring a friend discounts or any other promotional discounts) apply to new members only and are only valid for one time usage.

CREDITS: A prorated credit is offered with no administration fee and with no expiry and may be used towards other services offered by Fit for Life Group.

REFUND POLICY: Prorated refunds are offered minus a \$35.00 administration fee. For early bird, seasonal or promotional discounts prorated refund will be issued after the attended classes are charged at the non-discounted rate. The \$35.00 administration fee also applies for any discounted services. No refunds for missed classes. Please refer to the makeup policy for missed classes and refer to the camp and dance trix package policies for specific refunds relating to camp and dance trix packages.

CAMP & DANCE TRIX PACKAGE POLICIES AND REFUNDS/CREDITS: Camp and Dance Trix packages are valid for 1 year from the first date of usage. NO REFUNDS OR CREDITS will be issued for unused packages. Cancel your scheduled camp or dance trix package day with 24 hours notice and use it for another camp or dance trix day in the future and before the expiry date. Packages may only be used for siblings. Packages may not be transferred from one family to another.

DROP IN REFUND POLICY:

Payment in full must be made in advance of the drop in. A \$15.00 non-refundable deposit will be forfeited upon cancellation with a minimum of 24 hours notice. Drop ins may also be rescheduled with a minimum of 24 hours notice.

MAKEUP CLASS POLICY: Maximum 2 makeup classes per session may be made up unless accompanied by a note from a licensed physician. Classes may be made up during the session based on availability and the class being applicable to the student's age group/skill level. Makeup classes must be booked in advance.

Makeup classes may be completed in session 2 ONLY IF STUDENT IS ENROLLED FOR BOTH SESSION 1 & 2. Classes missed in session 2 MUST be made up by the end of session 2. (NO EXCEPTIONS).

We do not offer refunds or credits for missed classes AT ANY POINT.